

Workload Probe

Interview Questions

1. How long have you been a signaller and how long have you worked here?

2. How would you describe the work generally required of you when working at this signalling workstation/signal box?

Manageable Boring Unacceptable Acceptable
Stimulating Unmanageable Interesting Uninteresting

Why would you say it is

3. What in your opinion makes a shift unmanageable and unacceptable with regard to the type or amount of work required of you?

4. Considering each of the loading factors represented within the fish bone diagram below:
 - a. Why/how does this influence signaller workload?
 - b. Is there a risk to safety, performance or signaller wellbeing?
 - c. Do signallers currently have compensatory strategies to avoid this risk and what are they?
 - d. What if any corrective actions do signallers believe are necessary?